Outsourcing Public Library Services: Pros and Cons
Saturday, March 27, 2010 10:15 am – 11:30 am
Oregon Convention Center – B113-116
PLA National Conference – Portland Oregon

Panelists:
Speaker/Facilitator: Raymond Santiago, Director, Miami-Dade (FL) Public Library System
[santiagor@mdpls.org]
(Served on the 1997-1999 ALA Outsourcing Task Force Committee on Outsourcing)

Speaker: Ruth Metz, Principal Consultant, Ruth Metz Associates
[ruthmetz@spiretech.com]
(Evaluated LSSI performance at Riverside County (CA) its first year; studies library service options for public library jurisdictions, including outsourcing all library services.)

Speaker: Linda Mielke, Director, Butte County (CA) Library
[LMielke@buttecounty.net]
(Experience as a Library Director both as a direct employee and also as an employee of LSSI, the private firm that provides public library services under contract to cities and counties. Linda also has experience with outsourcing parts of library operations, e.g. cataloging, etc.)

Speaker: Danny Jordan, County Administrator, Jackson County (OR)
jordandl@jacksoncounty.org
(Administrator responsible for studying outsourcing option, subsequently negotiating contract, and now overseeing contract with LSSI for county library operations.)

Speaker: Mark Smith, Administrator, Riverside County (CA) Library System
[Mark.Smith@lssi.com]
(Ten years experience in administration of the Riverside County Library System and employee of LSSI.)

Outsourcing refers to the process wherein a business or government contracts with a third party service provider to provide services that might otherwise be performed by in-house employees of the business/government. (PRLOG 2.11.09)